



Application No. 10/002,744  
Response to Office Action

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**IN THE UNITED STATES PATENT  
AND TRADEMARK OFFICE**

Applicant(s): Toshio UENO

Serial No. : 10/002,744

Filed : November 2, 2001

For : TECHNICAL SUPPORT SYSTEM

Art Unit : 2142

Examiner : Kelvin Y. Lin

I hereby certify that this paper is being deposited with the United States Postal Service with sufficient postage "Express Mail Post Office to Addressee" service under 37 CFR 1.10 on the date indicated above, and is addressed to the Commissioner for Patents, P.O. Box 1450  
Alexandria, VA 22313-1450

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In the event that this Paper is late filed, and the necessary petition for extension of time is not filed concurrently herewith, please consider this as a Petition for the requisite extension of time, and to the extent not tendered by any form PTO-2038 which may be attached hereto, authorization to charge the extension fee, or any other fee required in connection with this Paper to Account No. 06-1378.

**AMENDMENT**

Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

S I R :

This is responsive to the Office Action mailed February 9, 2005, the term for response to which expires on May 9, 2005.

**Amendments to the Specification** are set forth on page 2 of this paper.

**Amendments to the Drawings** are described on page 3 of this paper.

**Amendments to the Claims** are set forth in the listing of claims which begins on page 4 of this paper. Claims 1-14 are amended.

**Remarks** begin on page 11 of this paper.